

## QUALITY POLICY

West and Senior Limited (WSL) is a company that specialises in the design, manufacture and supply of pigment and additive preparations for plastics, rubber and ancillary applications. Founded in the UK and trading since 1952, WSL supplies product to industries around the world, with our customers supplying for example; construction, energy, health care and transport sectors.

It is the policy of WSL to provide consistent, high quality products to meet or exceed customer expectations whilst providing technical support and new product development to ensure customer satisfaction and business strategy in line with market needs.

WSL undertake to meet regulatory requirements, whilst driving continual improvement based upon assessment of risk and opportunity to stimulate positive objectives towards further enhancement of reliable business processes and best practice. Ensuring focus of direction with consideration to organisational context and our interested parties needs, remains at the forefront of company goals.

WSL operates a documented Quality Management System (ISO 9001:2015), that ensures a systematic and disciplined approach by all employees. The Directors have assigned responsibility throughout the organisation for implementing and maintaining the Quality Management System procedures and processes, which are continually reviewed and improved, whilst providing appropriate resources as required in order to enable the company to meet its Quality objectives.

All staff are made aware of the aims of the Quality Management System and associated operating procedures and are expected to adhere to their requirements. Personnel are encouraged to suggest ways in which the Quality Management System can be improved and the company promotes opportunity for personal and career development within the organisation.

WSL reviews Quality associated matters that may help develop enhancement of related business practices influencing Environmental or Health and Safety considerations.

WSL communicates its Quality Policy to all staff through notice boards, staff induction and training. It is available to all interested parties through the company website and is readily available on request.

The Company will endeavour to seek the same commitment from its suppliers and contractors to our Quality Policy.

This statement represents our commitment, on behalf of WSL to the Quality Policy.

**B. John Daniels**

Managing Director

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**Stephen Quinn**

QHSE Director

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